

PEEL CROFT PATIENT PARTICIPATION GROUP (PPG)

MINUTES OF MEETING HELD ON 20 March 2017

Present: Ken Woolley (Chair), Leon Knowles (Acting Secretary), Lynne Barrell, Caroline Bucknall, Tracey Pallett, Linda Marriott, Dr Faarup, Debbie Melling

Apologies: Dr Pai, Karen Langslow

1. Welcome

The Chair welcomed Linda and introduced her to the group.

The group were all pleased that Tracey confirmed that she had joined our PPG on a permanent basis.

2. Minutes of meeting 7th November 2016

The minutes of the November meeting were accepted as read and a true record. There were no issues arising and all issues documented were closed except for those of a recurring nature which were then covered and detailed below.

3. Doctors' update

Dr Faarup had advised the group at the previous meeting that she had resigned from the CCG Board but is still playing an active part in developments of health care under the remit of the CCG and other issues affecting patients in the East Staffs area, by her membership of the Steering Group of the CCG.

There are plans to improve collaborative working across hospitals in Staffordshire and Derbyshire. This is moving forward.

Collaborative Working - This is a plan to develop primary care at scale to improve things and address current workload and man power difficulties. This plan includes working in a cluster. It involves streamlining of things like clinical governance. This is developing Debbie and Dr Faarup are involved.

The CCG has decided to develop Delegated Commissioning. A committee will be set up of mainly lay people to commission care (GP surgeries).

Cancer – this is a priority for the CCG as the East Staffs area is not performing well in respect of diagnosis and treatment parameters when compared to the national average.

Dr Faarup has been organising a number of GP events and at a well attended event

recently the Gps looked at ways of to improve cancer promotion of cancer awareness with special emphasis on Bowel Cancer. One particular at risk group are patients with a BMI of 30 and above.

The Staffordshire Sustainability and Transformation Plan – not much detailed action has been noted but following workshops with public engagement involvement, plans moving forward will be taking into account feedback from these events.

In our area the topic of Queens remaining as an A&E remains at the forefront. LK copied PPG members official statements issued earlier this month.

4. Practice Manager's update

Peel Croft has achieved the best percentage results for Flu immunisation for the over 60 age group in the East Staffs area.

Mental health – emphasis is being placed upon on the more severely affected people. “Toolbox” has created a different approach to provide 1 to 1 support to patients referred by a GP. Where to go to get further help promotion is being rolled out from March 27.

Emphasis on increasing on-line services for patients is being considered nationally. Peel Croft is one of six Practices taking part in this initiative.

East Staffs Practice Managers are working on a number of projects to benefit patients involving “stream lining” services. The goal appears to be to look at the ways practices currently operate and are organised and adopt better operating systems across the board. Debbie will keep us all informed ongoing as work progresses.

Private Medical Services (PMS) to General Medical Services (GMS) – this was discussed at length at the previous PPG meeting and following the withdrawal of funding when Peel Croft became a GMS – it is felt that even with cutbacks this has not affected patient quality care e.g. Blood clinics are now 2 days a week compared to 5 days per week.

5. PPG Recruitment Drive

With our two new members we are better placed to continue supporting our Practice. However, we can all continue to look out for potential new recruits. **Action: ALL**

6. Any other business.

Cross Street is no longer the Out of Hours base. This is now located within an area inside Queens Hospital. All calls regarding out of hours contact now goes through 111. Following the raising of this point, I was able to ast the CCG Board meeting

held on Thursday 30 March whether clear signage was present at Queens to ensure that patients seeking out of hours help did not wander into A&E by mistake and thus add to A&E figures. I was assured that signage is present but check will be made by Board members.

7. Patient Led Assessment

The form for this task has been revised and Karen and Lynne had previously volunteered to carry out this task for 2017. please could they liase and agree a date to do this and let Debbie know. **Action: KL LB**

8. PPG Annual General Meeting

Set for 1.00pm on **Monday 19 June, 2017** at Peel Croft to proceed before the periodic PPG meeting. This short meeting is required by our PPG Constitution document. An agenda will be sent out to you. **Action: LK**

9. Date of next PPG meeting

Monday 19 June - 1.30 -3.00pm at Peel Croft